

**NOTIFICATION OF THIRD PARTY ARRANGEMENTS AND OPERATIONAL
INCIDENT REPORTING INSTRUMENT 2026**

Powers exercised

- A. The Financial Conduct Authority (“the FCA”) makes this instrument in the exercise of the following powers and related provisions in or under:
- (1) the following sections of the Financial Services and Markets Act 2000 (“the Act”), including as applied by paragraph 3 of Schedule 6 of the Payment Services Regulations 2017 (SI 2017/752) (“the PSRs”) and paragraph 2A of Schedule 3 to the Electronic Money Regulations 2011 (SI 2011/99) (“the EMRs”):
 - (a) section 137A (The FCA’s general rules); and
 - (b) section 137T (General supplementary powers);
 - (2) the following sections of the Act:
 - (a) section 139A (Power of the FCA to give guidance);
 - (b) section 247 (Trust scheme rules);
 - (c) section 261I (Contractual scheme rules);
 - (d) section 293 (Notification requirements); and
 - (e) section 300H (Rules relating to investment exchanges and data reporting service providers);
 - (3) regulation 6 (FCA rules) of the Open-Ended Investment Company Regulations 2001 (SI 2001/1228);
 - (4) regulation 11 (FCA rules) of the Financial Services and Markets Act 2000 (Recognition Requirements for Investment Exchanges, Clearing Houses and Central Securities Depositories) Regulations 2001 (SI 2001/995);
 - (5) the following regulations of the PSRs:
 - (a) regulation 99(2) (Incident reporting);
 - (b) regulation 109 (Reporting requirements); and
 - (c) regulation 120 (Guidance);
 - (6) regulation 49 (Reporting requirements) and regulation 60 (Guidance) of the EMRs;
 - (7) regulation 3 (Rules) and regulation 5 (Guidance) of the Credit Rating Agencies (Amendment etc.) (EU Exit) Regulations 2019 (SI 2019/266);
 - (8) regulation 74 (Application of Part 9A of the FSMA (rules and guidance)) of the Over the Counter Derivatives, Central Counterparties and Trade Repositories (Amendment, etc., and Transitional Provision) (EU Exit) Regulations 2019 (SI 2019/335);

- (9) regulation 35 (Application of Part 9A of the FSMA (rules and guidance)) of the Transparency of Securities Financing Transactions and of Reuse (Amendment) (EU Exit) Regulations 2019 (SI 2019/542); and
- (10) the other rule and guidance making powers listed in Schedule 4 (Powers exercised) to the General Provisions of the Handbook.

B. The rule-making powers listed above are specified for the purpose of section 138G(2) (Rule-making instruments) of the Act, including that provision as applied by the EMRs and the PSRs.

Commencement

C. This instrument comes into force on 18 March 2027.

Amendments to the Handbook

D. The modules of the FCA’s Handbook of rules and guidance listed in column (1) below are amended in accordance with the Annexes to this instrument listed in column (2).

(1)	(2)
Glossary of definitions	Annex A
Senior Management Arrangements, Systems and Controls sourcebook (SYSC)	Annex B
Supervision manual (SUP)	Annex C

Notes

E. In the Annexes to this instrument, the notes (indicated by “**Note:**” or “*Editor’s note:*”) are included for the convenience of readers but do not form part of the legislative text.

Citation

F. This instrument may be cited as the Notification of Third Party Arrangements and Operational Incident Reporting Instrument 2026.

By order of the Board
26 February 2026

Annex A

Amendments to the Glossary of definitions

In this Annex, underlining indicates new text and striking through indicates deleted text, unless otherwise stated.

Insert the following new definitions in the appropriate alphabetical position. The text is not underlined.

<i>material third party arrangement</i>	<p>a <i>third party arrangement</i> which is of such importance that a disruption or failure in the performance of the product or service provided to the <i>firm</i> could:</p> <ul style="list-style-type: none"> (a) cause intolerable levels of harm to the <i>firm's clients</i>; (b) pose a risk to the soundness, stability, resilience, confidence or integrity of the <i>UK financial system</i>; or (c) cast serious doubt on the <i>firm's</i> ability to satisfy the <i>threshold conditions</i>, or meet its obligations under the <i>Principles</i>, or under SYSC 15A (Operational resilience).
<i>operational incident</i>	<p>either a single event or a series of linked events which disrupts the <i>firm's</i> operations such that it:</p> <ul style="list-style-type: none"> (a) disrupts the delivery of a service to an end user external to the <i>firm</i>; or (b) impacts the availability, authenticity, integrity or confidentiality of information or data relating or belonging to such an end user.
<i>registered credit rating agency</i>	a <i>credit rating agency</i> that is registered with the <i>FCA</i> under Article 14 of the <i>CRA Regulation</i> .
<i>registered trade repository</i>	a <i>trade repository</i> that is registered with the <i>FCA</i> under Article 55 of the <i>EMIR</i> or Article 5 of the <i>UK SFTR</i> .
<i>third party arrangement</i>	<p>an arrangement of any form between a <i>firm</i> and a <i>person</i> who provides a product or service to the <i>firm</i>, whether or not the product or service is:</p> <ul style="list-style-type: none"> (a) one which would otherwise be provided by the <i>firm</i> itself; (b) provided directly or by a sub-contractor; or (c) provided by a <i>person</i> within the same <i>group</i> as the <i>firm</i>.

Amend the following definition as shown.

working day ...

- (3) (in *FEES* 9 ~~and~~, *COBS* 19.11 and *SUP* 15.18) any day other than a Saturday, a Sunday, Christmas Day, Good Friday or a day which is a bank holiday under the Banking and Financial Dealings Act 1971 in any part of the *United Kingdom*.

Annex B

Amendments to the Senior Management Arrangements, Systems and Controls sourcebook (SYSC)

In this Annex, underlining indicates new text.

8 **Outsourcing**

8.1 **General outsourcing requirements**

...

Outsourcing critical or important operational functions

...

8.1.12 G ...

8.1.12A G A firm which falls within the scope of SUP 15.19 should notify the FCA of any new, or any significant changes to, material third party arrangements, which include material outsourcing arrangements, as set out in that section.

...

13 **Operational risk: systems and controls for insurers**

...

13.9 **Outsourcing**

...

13.9.2 G Firms should take particular care to manage material outsourcing arrangements and, as SUP 15.3.8G(1)(e) explains, a firm should notify the FCA when it intends to enter into a material outsourcing arrangement. A firm which falls within the scope of SUP 15.19 should notify the FCA of any new, or any significant changes to, material third party arrangements, which include material outsourcing arrangements, as set out in that section.

...

Annex C

Amendments to the Supervision manual (SUP)

In this Annex, underlining indicates new text and striking through indicates deleted text, unless otherwise stated.

15 Notifications to the FCA

15.1 Application

Who?

- 15.1.1 G This chapter applies to every *firm* except that:
- (1) only *SUP* 15.10 applies to an *ICVC*; ~~and~~
 - (2) *SUP* 15.3.22D to *SUP* 15.3.25D apply only to the *Society*; and
 - (3) *SUP* 15.19 applies only to the type of *firms* listed in *SUP* 15.1.3DR.

...

15.1.3B D ...

15.1.3C R In addition to *firms*, the *rules* and *guidance* in *SUP* 15.18 also apply to:

- (1) *payment service providers*;
- (2) *UK RIEs*;
- (3) *registered trade repositories*; and
- (4) *registered credit rating agencies*.

15.1.3D R The *rules* and *guidance* in *SUP* 15.19 apply to:

- (1) *firms* that are:
 - (a) *enhanced scope SMCR firms*;
 - (b) *banks*;
 - (c) *designated investment firms*;
 - (d) *building societies*;
 - (e) *Solvency II firms*; or
 - (f) *CASS large firms*;
- (2) *UK RIEs*;

(3) authorised electronic money institutions and authorised payment institutions; and

(4) consolidated tape providers.

...

15.3 General notification requirements

...

Communication with the appropriate regulator in accordance with Principle 11

...

15.3.10 G ...

15.3.10A R Any notification required under both SUP 15.3.8G(1)(e) and SUP 15.19 (Notification of material third party arrangements) must be made in accordance with SUP 15.19.

15.3.10B G The notification requirement under SUP 15.3.8G(1)(e) relates to a firm's material outsourcing arrangements. On the other hand, SUP 15.19 relates to the notification of material third party arrangements, which include material outsourcing arrangements, although SUP 15.19 only applies to a specific group of firms (see SUP 15.19.1R). Consequently, some matters that need to be notified under SUP 15.3.8G(1)(e) may also have to be notified under SUP 15.19. In this case, there is no need to make the same notification twice but the firm concerned should make the notification in accordance with SUP 15.19.

...

15.14 Notifications under the Payment Services Regulations

...

Notification of major operational or security incidents under regulation 99

15.14.18 G Regulation 99(1) of the *Payment Services Regulations* provides that, if a *payment service provider* becomes aware of a major operational or security incident, the *payment service provider* must, without undue delay, notify the *FCA*. The purpose of this section is to direct the form and manner in which such notifications must be made and the information they must contain, in exercise of the power in regulation ~~100(2)~~ 99(2) of the *Payment Services Regulations*.

15.14.18 G SUP 15.18 (Notification of operational incident) sets out the requirements for payment service providers (as an enhanced reporting firm as defined in that section) to notify the FCA of operational incidents, including the thresholds, process, timing and content of the notification. The 24-hour expectation for submitting the report as set out in SUP 15.18.7G does not
A

apply to *payment service providers*. Instead, they must submit the report within 4 hours of first detecting a major operational or security incident in accordance with the direction in SUP 15.14.18DD.

- 15.14.18 G When assessing whether there is a major operational or security incident that requires notification under regulation 99(1) of the *Payment Services Regulations*, *payment service providers* should:
- (1) interpret an operational or security incident in line with the definition of *operational incident*; and
- (2) classify as major any *operational incident* that has met one or more of the notification thresholds in SUP 15.18.6R(1).
- [Note: The *FCA* has issued non-Handbook guidance on *operational incident* reporting. This includes the *FCA*'s expectations on what may constitute an *operational incident* and the factors (including those specific to *payment service providers*) to consider when assessing whether any of the notification thresholds are met. See [*Editor's note*: insert link].]
- 15.14.18 D A notification required by regulation 99(1) of the *Payment Services Regulations* must be submitted by the *payment service provider* to the *FCA*:
- (1) in accordance with the process and timescales set out in SUP 15.18.6R(1) and (2), SUP 15.18.8R and SUP 15.18.9R; and
- (2) online through the appropriate systems accessible from the *FCA*'s website, as set out in SUP 15.18.10R.
- 15.14.18 D A *payment service provider* must submit the report in SUP 15.18.6R to the *FCA* within 4 hours of first detecting a major operational or security incident.
- 15.14.19 G ~~The *EBA* has issued Guidelines on incident reporting under the *Payment Services Directive* that specify the criteria a *payment service provider* should use to assess whether an operational or security incident is major and needs to be reported to the *FCA*. These Guidelines also specify the format for the notification and the procedures the *payment service provider* should follow. [deleted]~~
- 15.14.20 D ~~*Payment service providers* must comply with the *EBA*'s Guidelines on incident reporting under the *Payment Services Directive* as issued on 27 July 2017 (EBA/GL/2017/10) where they are addressed to *payment service providers*. [deleted]~~
- 15.14.21 D ~~In particular, a notification required by regulation 99(1) of the *Payment Services Regulations* must be submitted by the *payment service provider* to the *FCA*:~~

- (1) ~~within the timescales and at the frequencies specified in the *EBA's Guidelines on incident reporting under the Payment Services Directive* (EBA/GL/2017/10);~~
- (2) ~~in writing on the form specified in SUP 15 Annex 11D; and~~
- (3) ~~by such electronic means as the *FCA* may specify. [deleted]~~

...

15.14.23 G Where the electronic means of submission of notifications is known not to be available or operated at the time the incident is first detected, the notification should be sent to the *FCA* as soon as the electronic means of submission becomes available and operational again. Unless the *FCA* has informed a specific *payment service provider* that electronic means of submission are also available to it and operated at other times, the electronic means of submission are available and operated during normal operating hours, as specified by the *FCA*.

15.14.24 G ~~The *EBA's Guidelines on incident reporting under the Payment Services Directive* contain guidelines on the completion of the form specified in SUP 15 Annex 11D. *Payment service providers* should use the same form in all reports concerning the same incident. *Payment service providers* may not have sufficient information to complete all parts of the form in the initial report. They should complete the form in an incremental manner and on a best effort basis as more information becomes readily available in the course of their internal investigations. [deleted]~~

...

Insert the following new sections, SUP 15.18 and SUP 15.19, after SUP 15.17 (Notification of regulated income by limited scope SMCR benchmark firm). All the text is new and is not underlined.

15.18 Notification of operational incident

Application

- 15.18.1 R This section applies to:
- (1) a *firm*;
 - (2) a *payment service provider*;
 - (3) a *UK RIE*;
 - (4) a *registered trade repository*; and
 - (5) a *registered credit rating agency*.

- 15.18.2 R In this section, a reference to a *firm* includes the entities listed in SUP 15.18.1R(2) to (5).
- 15.18.3 R In this section, a *firm* is an ‘enhanced reporting *firm*’ if it is:
- (1) an *enhanced scope SMCR firm*;
 - (2) a *bank*;
 - (3) a *designated investment firm*;
 - (4) a *building society*;
 - (5) a *Solvency II firm*;
 - (6) a *CASS large firm*;
 - (7) a *payment service provider*;
 - (8) a *UK RIE*;
 - (9) a *registered trade repository*; or
 - (10) a *registered credit rating agency*.
- 15.18.4 G SUP 15.18.8R and SUP 15.18.9R apply only to an enhanced reporting *firm*.
- Purpose
- 15.18.5 G The purpose of this section is to set out the requirements for *firms* to notify the *FCA* of *operational incidents*, including the thresholds, process, timing and content of the notification. The *FCA*’s *operational incident* reporting framework operates on a 2-tier basis, comprising standard and enhanced reporting. Standard reporting applies to a *firm* other than an enhanced reporting *firm* and requires submission of a report providing basic information about an *operational incident*. Enhanced reporting applies to an enhanced reporting *firm* and requires submission of a more detailed report in phases over the lifecycle of an *operational incident*.
- Notification requirements
- 15.18.6 R (1) A *firm* must submit a report to the *FCA* in accordance with (2) or (3), as applicable, as soon as is practicable after the occurrence of an *operational incident* which the *firm* reasonably believes meets one or more of the notification thresholds – namely, that it poses a risk:
- (a) of causing intolerable levels of harm to *consumers* from which *consumers* cannot easily recover;
 - (b) to the safety and soundness of the *firm* and/or other market participants; or

- (c) to market stability, market integrity or confidence in the *UK financial system*.
- (2) For this initial phase of the report, an enhanced reporting *firm* must submit to the *FCA*, so far as it is aware, the information in accordance with columns (1) and (2) of the table in *SUP* 15 Annex 15.1R.
- (3) A *firm* other than an enhanced reporting *firm* must submit to the *FCA*, so far as it is aware, information in accordance with the table in *SUP* 15 Annex 15.2R.
- 15.18.7 G A *firm* must submit the report in *SUP* 15.18.6R as soon as practicable. The *FCA* expects the *firm* to submit the report at least within 24 hours of determining that an incident meets any of the notification thresholds. A *firm* should balance the need to submit the report with the need to prioritise actions necessary to contain and respond to the *operational incident* to prevent further harm.
- 15.18.8 R For the intermediate phase of the report, an enhanced reporting *firm* must, so far as it is aware, submit to the *FCA* the additional information in accordance with columns (1) and (3) of the table in *SUP* 15 Annex 15.1R, as soon as is practicable after any significant change in circumstances from those described in the report (including the *operational incident* reported under *SUP* 15.18.6R being resolved).
- 15.18.9 R For the final phase of the report, an enhanced reporting *firm* must submit to the *FCA* the additional information in accordance with columns (1) and (4) of the table in *SUP* 15 Annex 15.1R:
- (1) within 30 *working days*; or
- (2) where this is impracticable, as soon as is practicable but in any event within 60 *working days*,
- of the *operational incident* reported under *SUP* 15.18.6R being resolved.
- 15.18.10 R A *firm* must submit the information required under this section to the *FCA* online through the appropriate systems accessible from the *FCA*'s website.
- 15.18.11 G The *FCA* has issued non-Handbook guidance for *firms* on the reporting requirements. This includes factors that *firms* should consider when assessing whether any of the notification thresholds are met and guidance on how to complete the report. See [*Editor's note*: insert link].

General provisions

- 15.18.12 R *SUP* 15.6.1R to *SUP* 15.6.6G (Inaccurate, false or misleading information) also apply to *payment service providers*, *UK RIEs*, *registered trade repositories* and *registered credit rating agencies* that are required to make notifications in accordance with this section as if a reference to *firm* in *SUP* 15.6.1R to *SUP* 15.6.6G were a reference to the relevant entity.

- 15.18.13 G Some matters that need to be notified by a *UK RIE* under this section may also have to be notified under *REC 3.15* (Suspension of services and inability to operate facilities). A *UK RIE* should make separate notifications under both sections in this situation.

Further guidance for payment service providers

- 15.18.14 G Regulation 99(1) of the *Payment Services Regulations* provides that, if a *payment service provider* becomes aware of a major operational or security incident, the *payment service provider* must, without undue delay, notify the *FCA*. *SUP 15.14.18G* to *SUP 15.14.23G* set out the directions and *guidance* on how *payment service providers* should comply with this requirement.
- 15.18.15 G Where a major operational or security incident is detected, a *payment service provider* is only required to submit notifications in accordance with this section, as set out in *SUP 15.14.18CD*.
- 15.18.16 G For *payment service providers*, the 4-hour reporting requirement for submitting the report under *SUP 15.14.18DD* takes precedence over the 24-hour expectation set out in *SUP 15.18.7G*.

15.19 Notification of material third party arrangements

Application

- 15.19.1 R This section applies to:
- (1) a *firm* that is:
 - (a) an *enhanced scope SMCR firm*;
 - (b) a *bank*;
 - (c) a *designated investment firm*;
 - (d) a *building society*;
 - (e) a *Solvency II firm*; or
 - (f) a *CASS large firm*;
 - (2) a *UK RIE*;
 - (3) an *authorised electronic money institution* or an *authorised payment institution*; and
 - (4) a *consolidated tape provider*.
- 15.19.2 R In this section, a reference to a *firm* includes the entities listed in *SUP 15.19.1R(2)* to (4).

- 15.19.3 R This section does not apply to a *firm* which has its registered office (or, if it has no registered office, its head office) outside the *United Kingdom*.
- 15.19.4 R For the purposes of the definition of *material third party arrangement*, a reference to a *client*:
- (1) in relation to a *UK RIE* includes a *person* who is entitled, under an arrangement or agreement between them and that *UK RIE*, to use the *UK RIE's facilities*;
 - (2) in relation to a *consolidated tape provider* includes a *person* who purchases a *consolidated tape for bonds* from:
 - (a) a *consolidated tape provider*; or
 - (b) a *data vendor*; and
 - (3) in relation to a *firm* carrying on the activity of *managing a UK UCITS* or *managing an AIF* includes:
 - (a) a *unitholder*; and
 - (b) an investor in an *AIF*.

Purpose

- 15.19.5 G The purpose of this section is to set out the requirements for the *firms* specified in *SUP 15.19.1R* to notify the *FCA* of any new, or any significant changes to, *material third party arrangements*. This information, together with the *material third party arrangements* register information collected under *SUP 16.33*, will assist the *FCA* in understanding and overseeing *firms'* material third party risks.

Notification requirement

- 15.19.6 R A *firm* must give the *FCA* notice when entering into, or significantly changing, a *material third party arrangement*.
- 15.19.7 R (1) A *firm* (other than a *UK RIE*) is not required to give notice to the *FCA* under *SUP 15.19.6R* if the following conditions are met:
- (a) the product or service will be provided by a *person* within the same *group* as the *firm*; and
 - (b) the *person* providing the product or service has not entered into an arrangement with a *person* outside the *group* for the provision of that product or service to the *firm*.
- (2) Where the *firm* is a *ring-fenced body*, (1) applies only if the *person* providing the product or service is a permitted supplier for the

purposes of rule 2.3B(3) of the Notifications Part of the *PRA Rulebook*.

- 15.19.8 R A *firm* must submit the notice required in *SUP* 15.19.6R to the *FCA*:
- (1) by providing the information in accordance with columns (1) and (2) of the table in *SUP* 15 Annex 16.1R; and
 - (2) online through the appropriate systems accessible from the *FCA*'s website.
- 15.19.9 G The *FCA* expects a *firm* to notify the *FCA* at an early stage and to submit the notice required in *SUP* 15.19.6R before making any internal or external commitments. Notification should be made sufficiently early in the *firm*'s decision-making process to allow for any engagement that the *FCA* may consider appropriate, before the *firm* becomes contractually or operationally committed. However, the *FCA* may not respond to every notification. *Firms* may proceed with the proposed action following submission of the notification and do not need to wait for a response from the *FCA*.
- 15.19.10 G The *FCA* has issued non-Handbook guidance for *firms* on the notification requirements. This includes factors and examples illustrating what may constitute *material third party arrangements* and guidance on how to complete the notification template. See [*Editor's note*: insert link].

SUP 15 Annex 11D (Form Notification of major operational or security incidents – PSD2) is deleted in its entirety. The deleted text is not shown but the annex is marked [deleted] as shown below.

15 ~~**Form Notification of major operational or security incidents—PSD2**~~
Annex ~~**[deleted]**~~
11D

Insert the following new annexes, SUP 15 Annex 15 and SUP 15 Annex 16, after SUP 15 Annex 14R (Notification Procedures for Changes to the Management Body for Non-SMF Directors). All the text is new and is not underlined.

15 **Operational incident reporting fields**
Annex
15

[**Note**: The *FCA* has also issued non-Handbook guidance setting out the descriptions of the reporting fields in column (1) of the table and how to complete the report. See [*Editor's note*: insert link]]

- 15 R This is the table referred to in *SUP* 15.18.6R(2), *SUP* 15.18.8R and *SUP*
Annex 15.18.9R that applies to an enhanced reporting *firm* (as defined in *SUP*
15.1 15.18.3R).

Column (1) Reporting fields		Column (2) Reporting requirements for initial phase under <i>SUP</i> 15.18.6R(2)	Column (3) Reporting requirements for intermediate phase under <i>SUP</i> 15.18.8R	Column (4) Reporting requirements for final phase under <i>SUP</i> 15.18.9R
(1)	Authority receiving the report	Mandatory	-	-
(2)	Status of the incident	Mandatory	-	-
(3)	Trigger for reporting the incident	Mandatory	-	-
(4)	Is this a notification under the <i>Payment Services Regulations</i> ?	Mandatory	-	-
(5)	Type of incident	Mandatory	-	-
(6)	Incident title	Mandatory	-	-
(7)	Description of the incident	Mandatory	-	-
(8)	<i>Firm</i> /financial market infrastructure (FMI) severity rating	Mandatory	-	-
(9)	Time of the detection	Mandatory	-	-
(10)	Actions planned to recover	Mandatory	-	Not applicable
(11)	Actions taken to recover	Mandatory	-	-

(12)	Estimated time to resolve the incident	Optional	Optional	Not applicable
(13)	Public reaction to the incident	Optional	Optional	Mandatory
(14)	External communication issued	Optional (note 2)	Optional (note 2)	Mandatory
(15)	Other regulatory bodies notified	Optional	Optional	Mandatory
(16)	Incident discovery method	Optional (note 2)	Mandatory	-
(17)	Time of the resolution	Not applicable (note 3)	Not applicable (note 3)	Mandatory
(18)	Time of the occurrence (if known)	Optional	Optional	Optional
(19)	Duration of the incident	Pre-populated (note 4)	Pre-populated (note 4)	Pre-populated (note 4)
(20)	Name of the business service affected	Optional (note 2)	Mandatory	-
(21)	Type of the business service affected (Function category)	Optional (note 2)	Mandatory	-
(22)	Service disruption type	Optional (note 2)	Mandatory	-
(23)	Is the affected service classified as an important	Optional (note 2)	Mandatory	-

	business service?			
(24)	What proportion of an impact tolerance has been used? (note 5)	Optional	Optional	Mandatory
(25)	Service downtime	Not applicable (note 3)	Not applicable (note 3)	Mandatory
(26)	Number of affected customers	Not applicable	Optional (note 6)	Mandatory
(27)	Percentage of service users affected	Not applicable	Optional (note 6)	Mandatory
(28)	Percentage of transactions affected	Not applicable	Optional (note 6)	Mandatory
(29)	Value of transactions affected	Not applicable	Optional (note 6)	Mandatory
(30)	Number of transactions affected	Not applicable	Optional (note 6)	Mandatory
(31)	Level of geographic spread	Optional (note 2)	Mandatory	-
(32)	Affected party type(s)	Optional	Optional	Mandatory
(33)	Related affected entities	Optional	Optional	Mandatory
(34)	Cause type	Optional	Optional	Mandatory
(35)	Origin of the incident	Optional	Mandatory	-

(36)	Third party provider name (note 7)	Mandatory	Mandatory	-
(37)	Third party provider legal entity identifier (note 7)	Mandatory	Mandatory	-
(38)	Time of the closure	Not applicable	Not applicable	Mandatory
(39)	Type of resource affected	Not applicable	Not applicable	Mandatory
(40)	Resource affected properties	Not applicable	Not applicable	Mandatory
(41)	Describe the lesson identified	Not applicable	Not applicable	Mandatory
(42)	Describe the remedial action being taken	Not applicable	Not applicable	Mandatory
(43)	Any supplementary documents	Optional	Optional	Optional
Note 1	Where a field is marked as '-' in the table, it indicates that the <i>firm</i> was required to submit this information in an earlier phase and it will be pre-populated with the previously submitted answer. The <i>firm</i> may update pre-populated information as necessary.			
Note 2	Where an incident is resolved during the initial or intermediate phase (as applicable), <i>firms</i> must complete this field as mandatory.			
Note 3	Where an incident is resolved during the initial or intermediate phase (as applicable), this field becomes applicable and <i>firms</i> must complete this field as mandatory.			
Note 4	This field will be calculated automatically and pre-populated for the <i>firm</i> .			
Note 5	This field is only relevant if the service is an important business service in row (23).			

Note 6	This field is mandatory for <i>payment service providers</i> .
Note 7	This field is only relevant if the <i>firm</i> answers ‘third party’ to row (35).

15
Annex
15.2

R This is the table referred to in *SUP* 15.18.6R(3) that applies to a *firm* other than an enhanced reporting *firm*.

Column (1) Reporting fields		Column (2) Reporting requirements under <i>SUP</i> 15.18.6R(3)
(1)	Status of the incident	Mandatory
(2)	Trigger for reporting the incident	Mandatory
(3)	Type of incident	Mandatory
(4)	Incident title	Mandatory
(5)	Description of the incident	Mandatory
(6)	<i>Firm</i> severity rating	Mandatory
(7)	Time of the detection	Mandatory
(8)	Actions planned to recover	Mandatory
(9)	Actions taken to recover	Mandatory
(10)	Estimated time to resolve the incident	Optional
(11)	Time of the resolution	Mandatory if the incident has been resolved
(12)	Cause type	Optional
(13)	Origin of the incident	Optional
(14)	Third party provider name (note)	Mandatory
(15)	Third party provider legal entity identifier (note)	Mandatory

(16)	Any supplementary documents	Optional
Note	This field is only relevant if the <i>firm</i> answers ‘third party’ to row (13).	

15 **Data fields for material third party arrangement notification and register**
Annex
16

[**Note:** The *FCA* has also issued non-Handbook guidance setting out the descriptions of the data fields in column (1) of the table and how to complete the templates. See [*Editor’s note*: insert link]]

15 R This is the table referred to in *SUP* 15.19.8R and *SUP* 16.33.6R.
Annex
16.1

Column (1) Data fields		Column (2) Requirements for notice submitted under <i>SUP</i> 15.19.8R	Column (3) Requirements for register submitted under <i>SUP</i> 16.33.6R
1.01	Reporting date	Mandatory	Pre-populated (note 1)
1.02	Submission ID	Mandatory	Mandatory
1.03	Submission type	Mandatory	Pre-populated (note 1)
1.04	Firm name	Mandatory	Mandatory
1.05	Firm reference number (FRN)	Mandatory	Mandatory
1.06	FRN of group holding company (if applicable)	Mandatory	Mandatory
1.07	If contract renewal, please provide details of significant changes made (if any)	Mandatory (note 2)	Not applicable
2.01	Contract arrangement reference number	Mandatory	Mandatory

2.02	Legal name of service provider	Mandatory	Mandatory
2.03	Legal entity identifier	Mandatory	Mandatory
2.04	Is the material third party contractual arrangement outsourcing or non-outsourcing?	Mandatory	Mandatory
2.05	Type of service provided	Mandatory	Mandatory
2.06	If the contractual arrangement is on cloud, please state the cloud deployment model	Mandatory	Mandatory
2.07	Short description of product/service provided	Mandatory	Mandatory
2.08	Supply chain ranking	Mandatory	Mandatory
2.09	Date of commencement of the contractual arrangement	Mandatory	Mandatory
2.10	Date of service commencement	Mandatory	Optional
2.11	Next contract renewal date or end date	Optional	Mandatory
2.12	Notice period for the service provider	Mandatory	Mandatory
2.13	Notice period for the firm	Mandatory	Mandatory
2.14	The governing law of the contractual arrangement	Mandatory	Mandatory
3.01	Reason for materiality	Mandatory	Mandatory

3.02	Date of the most recent materiality assessment	Mandatory	Mandatory
3.03	Function category	Mandatory	Mandatory
3.04	Does the contractual arrangement support an important business service?	Mandatory	Mandatory
3.05	If yes, which important business service does the contractual arrangement support (note 3)	Mandatory	Mandatory
3.06	Does the service provider support a core element of the important business service? (note 3)	Mandatory	Mandatory
3.07	Impact tolerance - PRA safety and soundness (note 4)	Mandatory	Mandatory
3.08	Impact tolerance - PRA financial stability (note 4)	Mandatory	Mandatory
3.09	Impact tolerance - PRA policy holder protection (note 4)	Mandatory	Mandatory
3.10	Impact tolerance - FCA - client harm	Mandatory	Mandatory
3.11	Impact tolerance - FCA - market integrity	Mandatory	Mandatory
3.12	Impact tolerance – Bank as financial market infrastructure (FMI) regulator	Not applicable	Not applicable
3.13	Country where the data is stored	Mandatory	Mandatory

3.14	Country where the service is delivered from	Mandatory	Mandatory
3.15	Annual contract value	Mandatory	Mandatory
4.01	Date of the most recent risk assessment	Mandatory	Mandatory
4.02	Outcome of the most recent risk assessment	Mandatory	Mandatory
4.03	Commentary box for risk assessment	Optional	Optional
4.04	Date of the most recent audit	Mandatory	Mandatory
4.05	Outcome of the most recent audit	Mandatory	Mandatory
4.06	Date of financial due diligence	Mandatory	Mandatory
4.07	Outcome of financial due diligence	Mandatory	Mandatory
4.08	Date of cyber risk due diligence	Mandatory	Mandatory
4.09	Outcome of cyber risk due diligence	Mandatory	Mandatory
4.10	Does the contractual arrangement comply with the relevant rules and requirements	Mandatory	Mandatory
4.11	Please summarise how future assurance is obtained and, if any gaps are identified, please specify when and how these will be resolved. (note 5)	Mandatory	Mandatory
4.12	Has this contractual arrangement been reviewed and signed off by an SMF holder	Mandatory	Mandatory

	or an accountable person of an FMI?		
4.13	If not, which governance committee reviewed it? (note 6)	Mandatory	Mandatory
4.14	Date of governance approval	Mandatory	Mandatory
5.01	Substitutability of the service provider	Mandatory	Mandatory
5.02	Ability of reintegration of the service	Mandatory	Mandatory
5.03	The impact of discontinuing the contractual arrangement	Mandatory	Mandatory
Note 1	This field will be pre-populated for the <i>firm</i> .		
Note 2	This field is only relevant if the <i>firm</i> answers ‘contractual renewal’ to row 1.03.		
Note 3	This field is only relevant if the <i>firm</i> answers ‘yes’ to row 3.04.		
Note 4	This field is only applicable to <i>firms</i> which are also regulated by the <i>PRA</i> .		
Note 5	This field is only relevant if the <i>firm</i> answers ‘no’ to row 4.10.		
Note 6	This field is only relevant if the <i>firm</i> answers ‘no’ to row 4.12.		

Amend the following text as shown.

16 Reporting requirements

16.1 Application

...

16.1.1F R ...

16.1.1G R In addition to the type of *firms* listed in SUP 16.1.3R, the *rules and guidance* in SUP 16.33 also apply to:

(1) UK RIEs;

- (2) authorised electronic money institutions or authorised payment institutions; and
- (3) consolidated tape providers.

...

Application of different sections of SUP 16 (excluding SUP 16.13, SUP 16.15, SUP 16.22 and SUP 16.26)

16.1.3 R

(1) Section(s)	(2) Categories of firm to which section applies	(3) Applicable rules and guidance												
...														
SUP 16.32												
SUP 16.33	<p><u>A firm that is:</u></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 5%; text-align: center;">(1)</td> <td><u>an enhanced scope SMCR firm;</u></td> </tr> <tr> <td style="text-align: center;">(2)</td> <td><u>a bank;</u></td> </tr> <tr> <td style="text-align: center;">(3)</td> <td><u>a designated investment firm;</u></td> </tr> <tr> <td style="text-align: center;">(4)</td> <td><u>a building society;</u></td> </tr> <tr> <td style="text-align: center;">(5)</td> <td><u>a Solvency II firm; or</u></td> </tr> <tr> <td style="text-align: center;">(6)</td> <td><u>a CASS large firm.</u></td> </tr> </table>	(1)	<u>an enhanced scope SMCR firm;</u>	(2)	<u>a bank;</u>	(3)	<u>a designated investment firm;</u>	(4)	<u>a building society;</u>	(5)	<u>a Solvency II firm; or</u>	(6)	<u>a CASS large firm.</u>	<u>Entire section</u>
(1)	<u>an enhanced scope SMCR firm;</u>													
(2)	<u>a bank;</u>													
(3)	<u>a designated investment firm;</u>													
(4)	<u>a building society;</u>													
(5)	<u>a Solvency II firm; or</u>													
(6)	<u>a CASS large firm.</u>													
...														

...

16.3 General provisions on reporting

...

Structure of the chapter

16.3.2 G This chapter has been split into the following sections, covering:

...

- (26) financial promotion approval reporting (SUP 16.31); and

(27) access to cash reporting (*SUP 16.32*); and

(28) *material third party arrangements* register (*SUP 16.33*).

...

Insert the following new section, SUP 16.33, after SUP 16.32 (Access to cash reporting). All the text is new and is not underlined.

16.33 Material third party arrangements register

Application

16.33.1 R This section applies to:

(1) a *firm* that is:

(a) an *enhanced scope SMCR firm*;

(b) a *bank*;

(c) a *designated investment firm*;

(d) a *building society*;

(e) a *Solvency II firm*; or

(f) a *CASS large firm*;

(2) a *UK RIE*;

(3) an *authorised electronic money institution* or an *authorised payment institution*; and

(4) a *consolidated tape provider*.

16.33.2 R In this section, a reference to a *firm* includes the entities listed in *SUP 16.33.1R(2) to (4)*.

16.33.3 G Unlike the requirements on notifications of *material third party arrangements* under *SUP 15.19*, this section applies to *firms* irrespective of the location of their registered office (or, if they have no registered office, their head office).

16.33.4 R For the purposes of the definition of *material third party arrangement*, a reference to a *client*:

(1) in relation to a *UK RIE* includes a *person* who is entitled, under an arrangement or agreement between them and that *UK RIE*, to use the *UK RIE's facilities*;

- (2) in relation to a *consolidated tape provider* includes a *person* who purchases a *consolidated tape for bonds* from:
 - (a) a *consolidated tape provider*; or
 - (b) a *data vendor*; and
- (3) in relation to a *firm* carrying on the activity of *managing a UK UCITS* or *managing an AIF* includes:
 - (a) a *unitholder*; and
 - (b) an investor in an *AIF*.

Purpose

- 16.33.5 G The purpose of this section is to set out the requirements for the *firms* specified in SUP 16.33.1R to maintain a register for their *material third party arrangements* and to provide such information to the *FCA* in a standard format. This information, together with the *material third party arrangements* notification collected under SUP 15.19, will assist the *FCA* in understanding and overseeing *firms'* material third party risks.

Requirement to maintain and submit a register

- 16.33.6 R A *firm* must:
- (1) maintain a register of information relating to its *material third party arrangements*; and
 - (2) submit the register of *material third party arrangements* annually to the *FCA*.
- 16.33.7 R (1) A *firm* (other than a *UK RIE*) is not required to submit the register to the *FCA* under SUP 16.33.6R(2) if the following conditions are met:
- (a) the product or service will be provided by a *person* within the same *group* as the *firm*; and
 - (b) the *person* providing the product or service has not entered into an arrangement with a *person* outside the *group* for the provision of that product or service to the *firm*.
- (2) Where the *firm* is a *ring-fenced body*, (1) applies only if the *person* providing the product or service is a permitted supplier for the purposes of rule 26.1(3) of the Regulatory Reporting Part of the *PRA Rulebook*.
- 16.33.8 R The *firm* must submit the register of *material third party arrangements* specified in SUP 16.33.6R(2) to the *FCA*:

- (1) by providing the information in accordance with columns (1) and (3) of the table in *SUP* 15 Annex 16.1R; and
- (2) online through the appropriate systems accessible from the *FCA*'s website.

16.33.9 G The *FCA* has issued non-Handbook guidance for *firms* on the reporting requirements. This includes factors and examples illustrating what may constitute *material third party arrangements* and guidance on how to complete the register template. See [*Editor's note*: insert link].

Amend the following text as shown.

Sch 1 Record keeping requirements

...

Sch 1.2 G

Handbook reference	Subject of record	Contents of record	When record must be made	Retention period
...				
<i>SUP</i> 16.8.23R [FCA] [PRA]
<u><i>SUP</i> 16.33.6R(1)</u>	<u><i>Material third party arrangements</i></u>	<u>Register of information relating to <i>material third party arrangements</i></u>	<u>Not specified</u>	<u>Not specified</u>